

English language tips for traveling abroad



A ideia deste ebook é te ajudar a ter um vocabulário mais amplo quando decidir fazer suas malas e conhecer outros países. Você aprenderá expressões, frases, palavras importantes usadas nos aeroportos, lojas, hospitais, casa de câmbio e muito mais.

Sabemos que o inglês é o idioma mais importante do mundo, portanto, aprofunde o seu conhecimento todos os dias. Leia, ouça músicas, assista filmes e séries, enfim, tudo mais que puder fazer para buscar a tão sonhada fluência.

Estou aqui para te ajudar!

Espero que goste deste livro!

Ricardo Esteves

CHECK IN – AIRPORT – CHECK IN NO AEROPORTO



Vamos começar pelo check in no aeroporto – o primeiro passo para embarcar para outro país. Tire o visto e tenha toda a documentação em dia! Boa viagem!

Attendant: Good afternoon! How can I assist you today?

Passenger: Good afternoon! I would like to check in, please.

Attendant: Of course! Could I have your passport and flight details, please?

Passenger: Sure, here's my passport. My flight is to London, departing at 8:30 PM.

Attendant: Thank you. May I have your name, please?

Passenger: My name is John Smith.

Attendant: Thank you, Mr. Smith. I'll just check you in and print your boarding pass. Will you be checking any bags today?

Passenger: Yes, I have one suitcase.

Attendant: Alright. Please place your suitcase on the scale, and I'll tag it for you. Do you have any valuable or fragile items inside?

Passenger: No, nothing fragile or valuable.

Attendant: Perfect. Here's your boarding pass. Your flight gate is B12, and boarding will begin at 7:45 PM. Enjoy your flight!

Passenger: Thank you! Just to confirm, is there a WiFi service available at the airport?

Attendant: Yes, we have complimentary WiFi throughout the terminal. You can connect to it using the network name "Airport WiFi."

Passenger: Great! Thank you for your assistance.

Attendant: You're welcome, Mr. Smith. Have a pleasant journey!

Passenger: Thank you, goodbye!

Attendant: Goodbye and have a great trip!

IN THE PLANE – DENTRO DO AVIÃO



Vamos agora entrar no avião. Uma conversa entre o passageiro e o comissário de bordo. Leia com atenção e pratique.

Passenger: Excuse me, could I please have something to eat and drink?

Flight Attendant: Of course! We have a variety of options available. What would you like to have?

Passenger: Do you have any vegetarian options?

Flight Attendant: Yes, we do! We have a vegetarian pasta dish.

Passenger: I'll go with the vegetarian pasta dish, please.

Flight Attendant: Noted. And what would you like to drink?

Passenger: May I have a cup of hot tea, please?

Flight Attendant: Certainly. We have a selection of teas available. Would you prefer black tea, green tea, or herbal tea?

Passenger: I'll have a cup of green tea, please.

Flight Attendant: Alright. Your vegetarian pasta dish and a cup of green tea will be served shortly. Is there anything else I can assist you with?

Passenger: That will be all, thank you.

Flight Attendant: You're welcome. If you need anything else, feel free to let me know. Enjoy your meal!

Passenger: Thank you very much.

Flight Attendant: You're welcome. Have a good flight!

Vamos agora falar sobre pedir um cobertor e um travesseiro. São palavras importantes que você pode usar no avião. Leia este diálogo e pratique-o para não se esquecer no momento que necessitar pedir.

ASKING FOR A BLANKET AND A PILLOW – PEDINDO UM COBERTOR E UM TRAVESSEIRO

Passenger: Excuse me, could I please have a blanket and a pillow for the flight? It tends to get quite chilly onboard.

Flight Attendant: Of course, sir. I'll get those for you right away.

[The flight attendant retrieves a blanket and a pillow and hands them to the passenger.]

Flight Attendant: Here you go. Is there anything else I can assist you with?

Passenger: Actually, I'm having some trouble with the headphones provided. The sound quality is quite poor, and I can't hear anything. Is there any chance I could get a replacement?

Flight Attendant: I apologize for the inconvenience. Let me check if we have any spare headphones available.

[The flight attendant retrieves a pair of headphones from the storage.]

Flight Attendant: Here's a different pair of headphones. Please try these and let me know if they work better for you.

Passenger: Thank you. I'll give these a try.

[The passenger tests the new headphones and finds the sound quality to be satisfactory.]

Passenger: These headphones are much better. Thank you for providing a replacement.

Flight Attendant: You're welcome, sir. I'm glad the new headphones are working well for you. If you need anything else during the flight, feel free to let me know.

Passenger: Thank you for your assistance. I appreciate your help.

Flight Attendant: Thank you for your kind words. If there's anything else I can do, don't hesitate to ask. Enjoy your flight, and have a great day!

PAY ATTENTION TO THE PILOT – PRESTE ATENÇÃO NO PILOTO



1. "Ladies and gentlemen, this is your captain speaking. Welcome aboard Flight CAL 1288. We are currently cruising at an altitude of 30000 feet and our estimated time of arrival in New York is about 4:55 pm local time."
2. "We have reached our cruising altitude. You are now free to move about the cabin."
3. "Ladies and gentlemen, we will be experiencing some turbulence ahead. Please remain seated with your seatbelts fastened until further notice."
4. "Cabin crew, prepare for landing."
5. "Ladies and gentlemen, we have begun our descent into New York. Please ensure your seatbelts are securely fastened, your tray tables are stowed, and your window shades are raised."
6. "We have landed safely at New York airport JFK. Please remain seated with your seatbelts fastened until the aircraft comes to a complete stop."
7. "On behalf of the entire crew, I would like to thank you for choosing our airline. We hope you had a pleasant flight and look forward to serving you again in the future."

8. "Attention, passengers. We apologize for the delay in departure. We are currently waiting for air traffic control clearance and will update you as soon as we have more information."

9. "Ladies and gentlemen, we are experiencing some technical issues with one of the aircraft's systems. Our maintenance team is working to resolve the problem, and we appreciate your patience."

10. "Cabin crew, please prepare the cabin for takeoff."

Agora vamos ver algumas palavras chaves, ou seja, importantes para você usar nos aviões e aeroportos. Preste atenção na escrita de cada uma e tente usa-la em suas frases.

KEY WORDS – PALAVRAS CHAVES USADAS EM VOOS

1. Airport - Aeroporto
2. Terminal - Terminal
3. Departures - Partidas
4. Arrivals - Chegadas
5. Check-in - Check-in
6. Boarding pass - Cartão de embarque
7. Passport - Passaporte
8. Customs - Alfândega
9. Security - Segurança
10. Immigration – Imigração
11. Immigration form – formulário de imigração
12. Baggage - Bagagem
13. Baggage claim - Retirada de bagagem
14. Gate - Portão de embarque
15. Flight - Voo
16. Delayed - Atrasado
17. Canceled - Cancelado
18. Connecting flight - Voo de conexão
19. Airline - Companhia aérea
20. Ticket - Bilhete
21. Lost and found - Achados e perdidos
22. Duty-free - Loja franca
23. Customs declaration - Declaração alfandegária

- 24. Security check - Verificação de segurança
- 25. Boarding - Embarque
- 26. Departure lounge - Sala de embarque
- 27. Arrival hall - Sala de desembarque
- 28. Baggage carousel - Esteira de bagagem
- 29. Flight attendant - Comissário(a) de bordo
- 30. Pilot - Piloto
- 31. Announcement - Anúncio

CUSTOMS OFFICER – OFICIAL DA ALFÂNDEGA

Passenger: Good afternoon. I have just arrived from an international flight. I wanted to know what items I need to declare.

Customs Officer: Sure. Could you please let me know what items you are carrying with you?

Passenger: I have some clothes, personal belongings, and a few gifts for my family.

Customs Officer: Are the gifts for personal use or are they intended to be sold or traded?

Passenger: They are gifts for my family, purely for personal use.

Customs Officer: That's fine. As long as the total value of the gifts doesn't exceed the allowed limit, there won't be any customs duties or taxes to be paid. Please make sure to keep the receipts with you, just in case.

Passenger: Understood. I have the receipts for the gifts.

Customs Officer: Great. Is there anything else you'd like to declare?

Passenger: No, that's everything.

Customs Officer: Alright. Please proceed through the green channel, which is for passengers with nothing to declare. Have a pleasant stay!

Passenger: Thank you very much. Have a great day!

Customs Officer: You're welcome. Enjoy your stay.

FEDERAL POLICE – POLÍCIA FEDERAL NO AEROPORTO

Passenger: Good morning.

Federal Police Officer: Good morning. May I see your passport and immigration form, please?

Passenger: Of course, here they are.

Federal Police Officer: Thank you. What is the purpose of your visit to our country?

Passenger: I'm here for tourism. I plan to explore the beautiful sights and experience the local culture.

Federal Police Officer: How long do you intend to stay?

Passenger: I'll be staying for two weeks, until the 11th of June.

Federal Police Officer: Do you have a return ticket?

Passenger: Yes, I have a return ticket scheduled for the 11th of June.

Federal Police Officer: Do you know anybody in this country?

Passenger: No, I don't have any personal connections here.

Federal Police Officer: Are you carrying any restricted items or any amount of cash exceeding the allowed limit?

Passenger: No, I don't have any restricted items or cash exceeding the allowed limit.

Federal Police Officer: Thank you for your cooperation. Everything seems to be in order. Enjoy your stay in our country!

Passenger: Thank you very much. Have a great day.

Federal Police Officer: You too.

LOST YOUR LUGGAGE – PERDA DE BAGAGEM



Passenger: Excuse me, I have a problem. I can't seem to find my luggage. It didn't arrive with the rest of the bags.

Customer Service Representative: I apologize for the inconvenience. Let me assist you. Can you please provide me with your baggage claim tag and some identification?

Passenger: Sure, here's my baggage claim tag, and here's my passport.

Customer Service Representative: Thank you for providing that information. Let me check the status of your luggage. I'm sorry to inform you that your bag seems to have been misplaced. We'll do our best to locate it as soon as possible. Can you please describe your bag to me?

Passenger: It's a medium-sized black suitcase with a white handle and a distinctive luggage tag shaped like a dog.

Customer Service Representative: Thank you for the description. We'll start the search for your bag immediately. In the meantime, I will need you to fill out a Lost Baggage Report with your contact details and a more detailed description of the contents of your bag. This will help us in the search process.

Passenger: Alright, I understand. I'll fill out the report. But I need my bag urgently as it contains important documents and personal belongings.

Customer Service Representative: I apologize for the inconvenience and the urgency. We'll prioritize the search for your bag. In the meantime, we can